

What You Can Do With Merge Site CTMS

Merge Site CTMS offers groundbreaking ease-of-use, power, and flexibility, helping you organize and centralize your clinical research. Scalable, secure, and backed by the most comprehensive customer support program in the industry, Merge Site CTMS is the site success solution.

Assess Study Feasibility

- Review projected profit/loss estimates for potential studies using the Budget Analysis tool
- Search your database with sponsor inclusion/exclusion criteria to identify the number of patients who may qualify for potential studies

Negotiate More Profitable Contracts

- Use the Budget Analysis tool to check profitability of potential studies based on procedure, visit, and study level amounts, and varying number of patients
- Achieve higher profitability using the Budget Analysis tool to assess and reassess profitability during the negotiation process
- Ensure adequate budgeting for all costs, including non-visit related items like IRB fees, lab and pharmacy setup, enrollment bonuses, supplies, study start-up, etc.

Manage Patient Recruitment

- Create quick inclusion/exclusion searches, or set up custom, expression-based queries to mine your database for potential study participants
- Quickly add patients, storing searchable demographic, medication, and other information on a customizable medical history form
- Track patient interactions and recruitment source effectiveness
- Keep recruitment on track and report your success; become known as a “high enroller” – increasing consideration for additional enrollment opportunities and early site selection on future studies

Track Revenue & Profitability

- Build itemized single and multi-site budgets
- Budget for study and visit/procedure level costs and charges, using grid-style screens that match sponsor documents
- Set up payment terms and holdback percentages; account for overhead
- Accrue and track real-time revenue and internal cost accruals by simply adding patient visits
- Generate invoices directly from Merge Site CTMS in Microsoft Word format
- Ensure you get paid for all study activity, quickly and accurately identifying amounts owed by sponsors and CROs
- Recover difficult to track and frequently missed amounts, such as enrollment bonuses, IRB and document storage fees, holdbacks, etc.
- View accounts receivable and aging reports for one study, all studies, or a selected group of studies
- Review upcoming payables and track patient stipend payments, as well as payments to Principal Investigators, labs, etc.

Organize Study Documents

- Upload and centralize study documents
- Track document history and status
- Ensure correct document versions are used by making only approved revisions available

Schedule & Review Appointments

- Define visit intervals and windows using the Visit Timeline feature
- Check protocol window compliance before scheduling appointments
- Create appointments for patients, providers, and resources such as conference rooms
- View and manage appointments with the graphical Scheduling screen
- Focus your scheduling view, using provider groups to show schedules only for those providers associated with a particular study
- Customize calendar day start/end times to match your site's operating hours
- Plan ahead with the daily schedule report
- Set up patient notes to inform patients of any items they need to remember for their visit (e.g., fasting, diaries, medication)

Ensure HIPAA & Billing Compliance

- Differentiate between research and standard-of-care procedures to achieve billing compliance
- Rely on HIPAA compliant features, including authenticated access, feature-by-feature permissions, session termination, user activity auditing, and password strength requirements, encryption, and expiration
- Use Merge Site CTMS to structure standards and best practices

Customize Views & Reports

- Configure and save custom views and reports using the Report tool
- Export views and reports to Microsoft Excel with a single click
- Make custom views and reports available for quick access by other users from Study and Patient screens

Secure Hosting Options

- Merge Site CTMS is available as a secure, OnDemand cloud solution or an OnPremises installation
- Merge's worry-free cloud solution includes hosting at our professional data centers, backups 5 times every 24 hours, and maintenance of all system hardware and software
- Our data centers offer the protection of enterprise-class firewalls, strong encryption, and a physically secure, fire-protected and earthquake-resistant building

Experience Makes a Difference

In 1993, StudyManger, now Merge Healthcare, offered the first-ever CTMS for research sites. Since then, we've focused exclusively on developing innovative software and services that help our customers manage clinical trials. Over 1,600 research sites use our products every day to manage thousands of trials. Our Site CTMS is the result of close collaboration with customers, and nearly 20 years of their suggestions. Our experience provides us a unique understanding of the needs and challenges you face.

Independent Research Sites | Physician Networks | Site Management Organizations | Hospitals | Health Systems | Academic Medical Centers

Merge Healthcare, formerly StudyManager

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